

SUCCESS CRITERION 3.2.5 · LEVEL AAA

Change on Request



“Don't move the ground beneath me unless I say so. Changes should happen on my cue!”

Who this helps: Cognitive Impairments, Visual Impairments

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Change on Request

Changes in context are only made upon the user's request, preventing disorientation or confusion by ensuring users have control over when changes occur.

Principle 3: Understandable

Guideline 3.2: Predictable

What each role can do

Product manager

Design functionality that requires explicit user action to initiate any change in context.

Designer

Ensure that user interfaces are designed to minimize unexpected changes, providing controls for users to initiate changes.

Developer

Implement mechanisms that prevent automatic context changes unless initiated by the user.

Tester

Test to ensure that context changes do not occur without user initiation or clear options to disable such changes.

Once it is fixed



> “Being in control of changes makes me feel empowered and oriented. Thanks for putting me in the driver's seat!”

WCAG Quotes

Every WCAG 2.2 success criterion, told by the person it helps.

mpaiva.com/wcag-quotes/3-2-5-change-on-request

The quotes are written to illustrate the criterion. They are not testimonials from real people.