

SUCCESS CRITERION 2.2.6 · LEVEL AAA

Timeouts



“I stepped away for a coffee and came back to a locked vault. Let me know if you're timing me out!”

Who this helps: Various, including mobility and cognitive impairments

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Timeouts

Users are warned of the duration of any user inactivity that could cause data loss, unless the data is preserved for more than 20 hours when the user does not take any actions.

Principle 2: Operable

Guideline 2.2: Enough Time

What each role can do

Product manager

Clearly communicate any timeouts that might result in data loss.

Designer

Design notifications or alerts to inform users about the session timeout.

Developer

Implement mechanisms to warn the user prior to timeouts and preserve data whenever possible.

Tester

Test for session timeout warnings and data preservation across different scenarios.

Once it is fixed



> “Now I can enjoy my coffee and still know what's going on. Cheers!”

WCAG Quotes

Every WCAG 2.2 success criterion, told by the person it helps.

mpaiva.com/wcag-quotes/2-2-6-timeouts

The quotes are written to illustrate the criterion. They are not testimonials from real people.