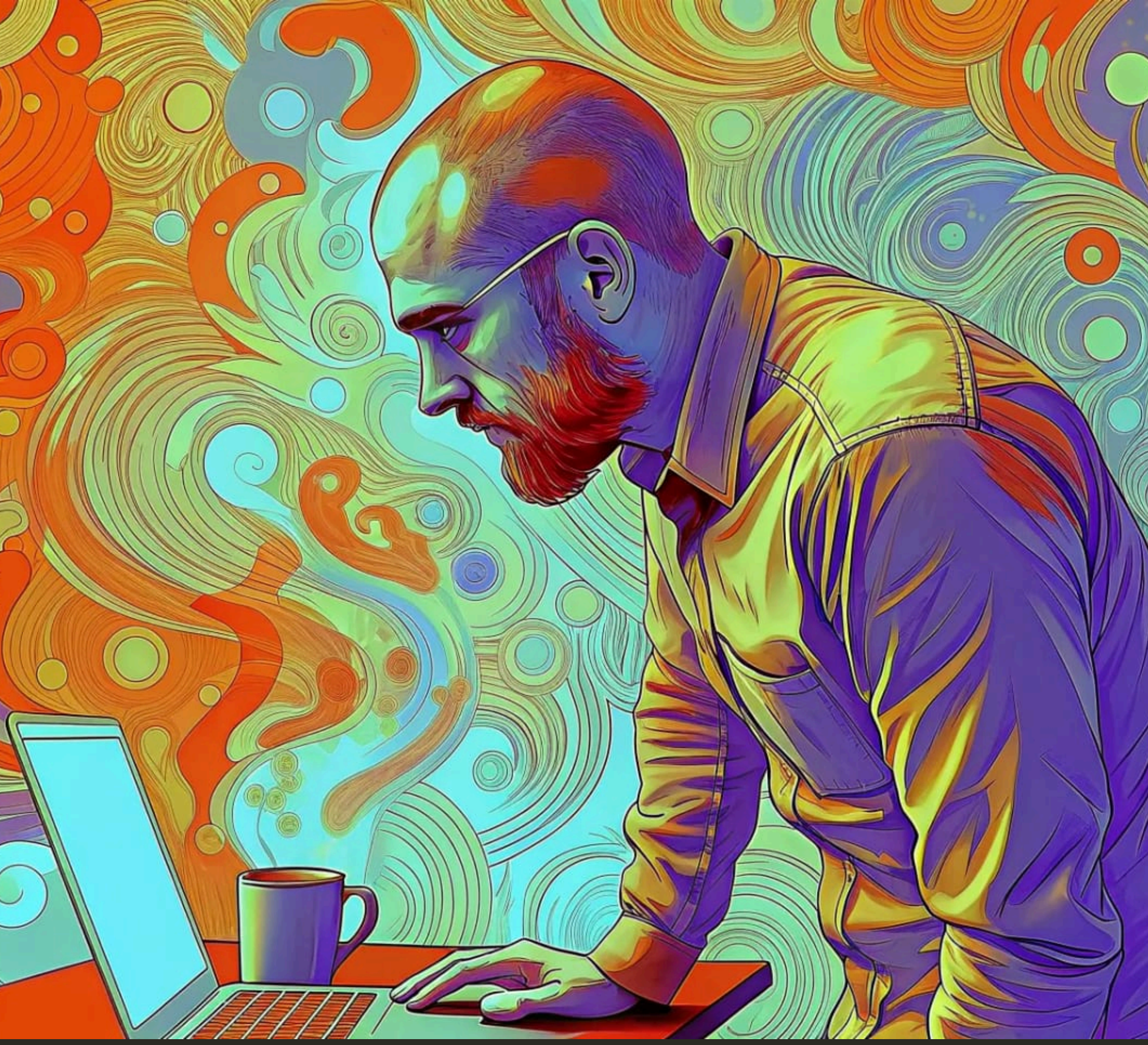


SUCCESS CRITERION 1.2.4 · LEVEL AA

Captions (Live)



“It's live for everyone else. For me it's a silent movie with a three-day wait for the subtitles.”

Who this helps: Deafness, Hard of Hearing

SUCCESS CRITERION 1.2.4 · LEVEL AA

Captions (Live)

Captions are provided for all live audio content in synchronized media.

Principle 1: Perceivable

Guideline 1.2: Time-based Media

What each role can do

Product manager

Budget for live captioning, by a human captioner or a vetted automatic service, for every live event.

Designer

Design the live player with a visible captions toggle and space for captions that does not cover the speaker.

Developer

Integrate a real-time caption feed into the live stream and keep the delay as short as possible.

Tester

Join a live rehearsal and check caption accuracy, delay and the toggle on several devices.

Once it is fixed



> “I laughed at the joke at the same moment as the room. That's what live means!”

WCAG Quotes

Every WCAG 2.2 success criterion, told by the person it helps.

mpaiva.com/wcag-quotes/1-2-4-captions-live

The quotes are written to illustrate the criterion. They are not testimonials from real people.